

Privacy and cookie statement Snore-Breaker B.V.

July 1, 2020

Your privacy is for Snore-Breaker B.V. very important. We therefore comply with the relevant laws and regulations on privacy, including the General Data Protection Regulation (hereinafter: AVG). This means that we:

- **Clearly record our purposes** before we process your personal data, through this privacy statement;
- **Store as little personal data as possible** and only the data that is necessary for our purposes;
- **Request explicit permission** for the processing of your personal data, if permission is required;
- **Take necessary security measures to protect** your personal information. We also impose these obligations on parties that process personal data for us;
- **Respect your rights**, such as the right to view, correct or delete your personal data processed by us.

Your data is safe with us and we will always use this data properly. In this privacy statement we explain what we do at the www.snore-breaker.com webshop with information that we learn about you.

If you have any questions or want to know what exactly we keep about you, please contact Snore-Breaker B.V.

Processing order

When you place an order with us, we use your personal data to handle it properly. We may then give your personal data to our delivery service to have the order delivered to you. We also receive information about your payment from your bank or credit card company. For this we use your name and address details, telephone number, billing address, e-mail address, payment details, gender, date of birth and IP address. We do this on the basis of your permission. We keep this information for up to two years after your order has been completed. We keep certain customer data longer in connection with the legal fiscal retention obligation.

Provide to third parties

We work with certain companies that may receive your above-mentioned personal data from us.

Sending newsletters

We have a newsletter and you will only be added to the list of subscribers with your permission. In the newsletter you can read news, tips and information about our products and services. For this we use your e-mail address and Name. We do this on the basis of your permission. We keep this information until you cancel the subscription.

You can cancel the subscription to the newsletter at any time. Every newsletter contains an unsubscribe link.

Contact Form

With the contact form you can ask us questions or make requests. For this we use your e-mail address and name. We need this because of the contract we conclude with you. We keep this information until we are sure that you are satisfied with our response.

Statistics and Profiling

We keep statistics about the use of our webshop. We use these statistics to improve our online store, for example to show only relevant information.

Advertisement

We would like to send you advertisements about offers and new products or services. We do this:

- by email

- via social media

You can object to this advertisement at any time. Each email contains an unsubscribe link.

Disclosure to other companies or institutions

With the exception of the parties that are necessary to provide the above-mentioned services, we will under no circumstances give your personal data to other companies or institutions, unless we are legally obliged to do so (for example if the police requires this when a crime is suspected) .

Statistics

We keep statistics about the use of our webshop.

Social media buttons are included in our webshop. The administrators of these services use this to collect your personal data.

Cookies

Our webshop uses cookies. Cookies are small files in which we can store information so that you do not have to enter it every time. But we can also see that you are visiting us again.

You can disable the placing of cookies via your browser, but some things of our webshop will no longer work properly.

We have made agreements about the use of cookies with other companies that place cookies. However, we do not have full control over what they do with the cookies themselves. So read their privacy statements as well.

Google Analytics

We use Google Analytics to keep track of how visitors use our webshop. We have concluded a processor agreement with Google. It contains strict agreements about what they can keep. We have not allowed Google to use the obtained Analytics information for other Google services. We do not allow Google to anonymize the IP addresses.

Security

Security of personal data is very important to us. We ensure that your data is properly secured with us. With SSL we ensure that third parties who have nothing to do with your data cannot access it. We constantly adjust security and pay close attention to what can go wrong.

Changes to this privacy statement

When our webshop changes, we must of course also adjust the privacy statement. So always pay attention to the date above and check regularly for new versions. We will do our best to communicate changes to you.

Your rights

If you have any questions or want to know what personal data we have about you, you can always contact us. See the contact details below.

You have the following rights:

- receive an explanation of what personal data we have and what we do with it
- access to the precise personal data we have
- having errors corrected
- the removal of outdated personal data
- withdraw consent
- restrict certain processing
- object to a particular use

Make sure that you always clearly indicate who you are, so that we can be sure that we do not modify or delete data from the wrong person.

In principle, we will comply with your request within 30 days. However, this period may be extended for reasons related to the specific rights of data subjects or the complexity of the request. If we extend this period, we will notify you in good time.

To file a complaint

If you want to submit a complaint about the use of your personal data, you can send an email to info@snore-breaker.com. We handle every complaint internally and communicate this further with you.

Contact details

Snore-Breaker B.V.

Goejanverwelle 3

3467PN Hekendorp

Email address: info@snore-breaker.com

Chamber of Commerce number: 63513943